

Delivering Knowledge-as-a-Service

KEY TAKE AWAYS

- UNDERSTAND KAAS AND WHY IT IS IMPORTANT IN IMPROVING THE EFFECTIVENESS AND EFFICIENCY OF YOUR REMOTE WORKFORCE
- UNDERSTAND THE COMPONENTS OF KAAS AND HOW THEY WORK TOGETHER
- UNDERSTAND HOW AI IS USED TO SCALE THE DELIVERY OF KNOWLEDGE
- UNDERSTAND THE PARADIGMS AND PLATFORMS THAT ARE AVAILABLE TO IMPLEMENT KAAS
- CASE STUDIES ON IMPLEMENTING KAAS WILL BE PRESENTED

EMPOWERING YOUR PEOPLE WITH INTELLIGENT ACCESS TO KNOWLEDGE!

Delivering Knowledge as a Service (KaaS), is not the same as Software as a Service (SaaS) although both share the foundational aspect of being cloud based. KaaS is about delivering the right knowledge to the right person in the right context at the right time to enable quick and efficient problem solving!

KaaS delivery of knowledge brings together Artificial Intelligence (AI) and Knowledge Management (KM) to provide access to key knowledge holders (people) and tangible assets (information & knowledge) within the organization. These tangible assets include how-to's, lessons learned, best practices, proven workflows, case studies, procedural manuals, plans, and templates and the people who are experts about that knowledge.

